

RETURN FORM



After receiving your purchase, you can view it as you would in a store. If you wish, you can return your purchase within 14 days after you have received it. Only products in original condition and which have not yet been put into use are eligible for a full refund.

You are responsible for ensuring that your return shipment is properly packaged.

Returning a package:

1. The e-mail with your delivery confirmation contains a link to your personal return portal
2. Fill in the return form and add it to your return shipment
3. You can easily create a shipping label yourself in the return portal. You then only have to stick the label on the package and drop off the package at a drop-off point

Returning a pallet:

1. You can make a pick-up appointment with us by e-mail.

If you prefer to buy a shipping label yourself, you can use the following address:

**Xaralyn
Vreekesweid 30
1721PR Broek op Langedijk
The Netherlands**

Which or which product(s) are you returning?

Your data:

Name: _____

Order number: _____

Reason for return:

- does not match description
- quality is disappointing
- product is beschadigd
- received wrong product
- another reason